OpenVMS/DIGITAL Personal Workstation - Customer Advisory

Purpose of this Customer Advisory

The purpose of this document is to provide users of the DIGITAL Personal Workstations with important information regarding three possible problems:

OpenVMS “HELP” command

The OpenVMS “HELP” command,
HELP V71_FEATURE SYSTEM_MANAGEMENT FAST ETHERNET
does not show support for the DE500-BA. It only shows support for the DE500-XA and DE500-AA options.

FAX/Modem settings - Correction to User Manual

If you have the PBXDF-BA Zoom FAX/Modem Option:

To avoid conflicts within your system, use one of the settings below for this option:

<table>
<thead>
<tr>
<th>COM</th>
<th>I/O: 3E8, IRQ 9</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM6</td>
<td>I/O: 2E8, IRQ 9</td>
</tr>
</tbody>
</table>

These settings correct an error in the Zoom FAX Owners’ Manual that describes these settings. The manual incorrectly states that the IRQ values are 2.

IRQ2 is reserved for system use.

Restoring the Factory Installed Software (FIS) image

To restore the Factory Installed Software Image (FIS) you will need:

<table>
<thead>
<tr>
<th>Media</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>OpenVMS V7.1-1H1 CD</td>
<td>QA-MT1AD-H8</td>
</tr>
<tr>
<td>TIMA Kit</td>
<td>ALPBASE01_071</td>
</tr>
</tbody>
</table>

The TIMA Kit is available from your Customer Services representative.

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