FCO 2R-RZREA-F001, Does not meet ESD standards

FIELD CHANGE ORDER

NUMBER: 2R-RZREA-F001

APPLICABILITY: This FCO is to be installed in all 2R-RZREA-AA Disk units.

PROBLEM & SYMPTOM: Does not meet ESD standards (DEC Std. 103). Potential customer satisfaction problem with the onset of the dry winter season.

SOLUTION: Replace front Bezel with new Bezel which includes a hinged door.

QUICK CHECK: Reworked units will have a hinged door in the front that locks closed with two kep screws. Those units which have not been reworked will be open in the front.

PRE/COREQUISITE FCO:

None

MTTI HRS

0.75


FCO PARTS INFORMATION

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<td>Bezel with attached door</td>
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FCO CHARGING INFORMATION

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APPROVALS

CSSE
Dick Mitchell

CSHQ LOGISTICS
Jean Burke

CS PRODUCT SAFETY
Hank Aaron
Removal of the old Bezel:

- Shutdown the host systems using the procedure defined by the operating system you are running.

- Turn off the power to the host and all of its peripherals.

- If a disk canister is installed in the enclosure, remove it.

- Unplug the power cord from the enclosure.

- Unplug either the cable or the terminator from each of the SCSI connectors on the back of the enclosure.

- Turn the enclosure upside down and remove the 6 screws that hold the external section of the enclosure on.

- Remove the external section of the enclosure.

**Note** It may be necessary to push the top front edge of the external enclosure up slightly while removing it.

- Remove the top of the external enclosure by sliding it back over the internal enclosure.

- While the drive is upside down, remove the 2 screws that secure the bottom of the front bezel.

- Turn the internal enclosure back over and remove the screw on the right side of the bezel and the screw on the left side of the bezel.

- Carefully remove the front bezel and carefully pull the
plastic hold down fingers off the the 10 pin ribbon cable connector. Carefully remove the connector from the momentary push button switch.

Installation of the new Bezel:

- Unpack the new front bezel.

- Connect the 10-pin ribbon cable to the new front panel. Be sure that the red stripe remains on the left side (looking at the front of the enclosure). Carefully push the locking fingers down over the back of the connector to lock it in place.

**Note**It may be necessary to loosen the 2 hinge screws, but make sure to tighten them after the bezel is in place.

- Making sure that the bottom part of the hinge is on the outside of the chassis, slide the new front bezel into position.

- Install the 2 6/32 X 3/8 screws to secure the hinge plate. Install the 1 6/32 X 5/16 Flat Head Screw in each side of enclosure to secure the front bezel.

- Double check all screw to insure they are tight.

**Note**It may be necessary to push the top front edge of the external enclosure up slightly while installing it.

- With the longest distance to the mounting slots towards the rear, slide the cover back over the enclosure chassis and install the 6 screws.
LARS

CATEGORY F                      USA

Activity -
(a) Contract and Warranty       W
(b) IN-DEC Contract              K
   Hardware Segment Code         090
   Non Contract/Non Warranty      F
(c) RTD/Off-site Agreement       F
   Product Line                  031

DEC Option                      2R-RZREA-AA
Type of Call                     M
Action Taken                     D
Fail Area-Module-FCO-Comments   2R-RZREA-F001
Material Used                   EQ-01595-01

(a) Warranty Optimum, Warranty Standard and Warranty Basic (on-site)
    Agreements.
(b) Applies to INDEC AREA ONLY - Warranty Optimum, Warranty Standard
    and Warranty Basic (on-site) Agreements.
(c) RTD=Return to Digital or Off-site Agreements; If Field Engineer
    On-site, use Activity Code "F".